

Consumers Embracing Convenience and Security of NFC Contactless Technology

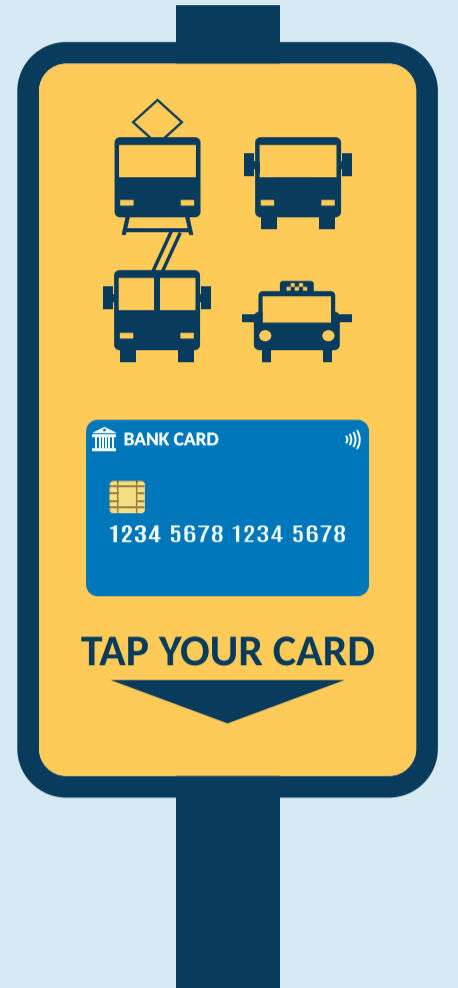
44% of people use contactless technology daily or nearly every day.



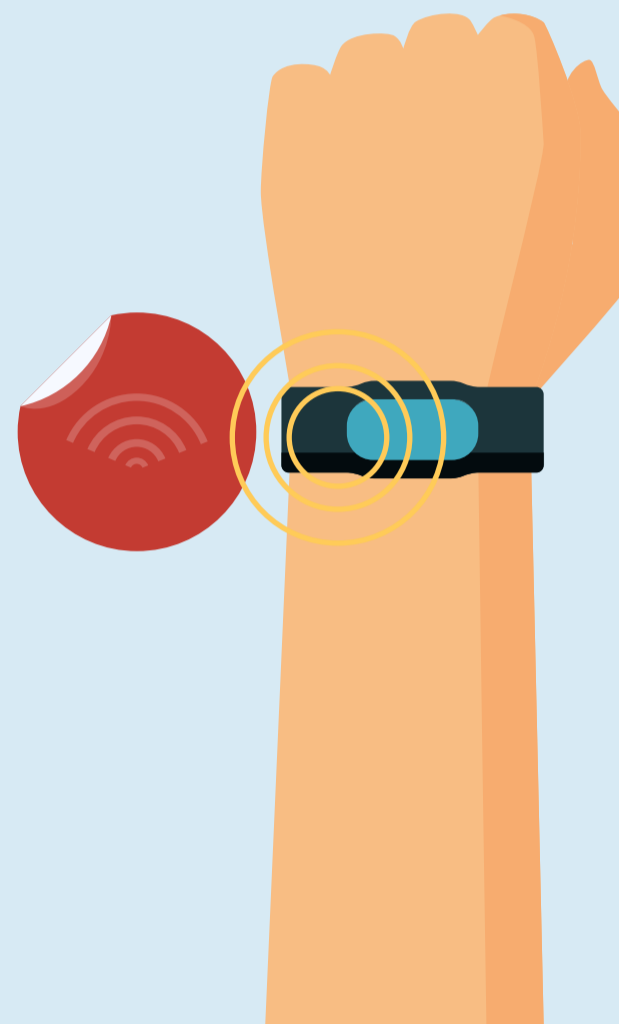
Over **90%** of respondents are confident with the security or perceived security that contactless cards/mobile wallets provide.

Most respondents are **at least somewhat familiar** with NFC as a technology.

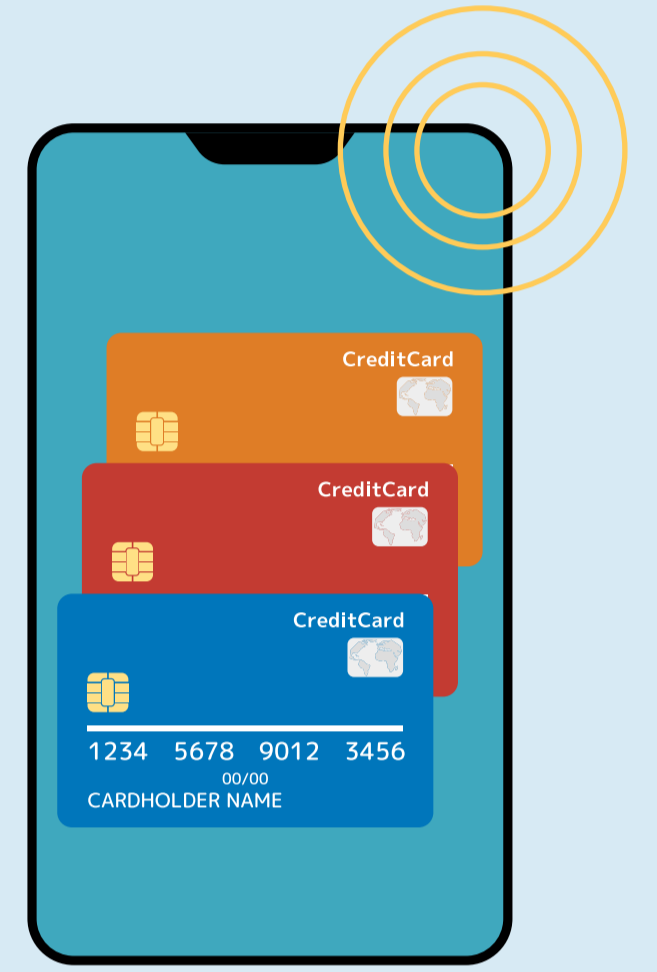
Frequency of usage, user experience, confidence, and familiarity with NFC technology are all very positive but **greater education** is needed around the unique capabilities of NFC technology and what it can bring to other use cases.



Expect NFC to become more widely adopted outside of payments thanks to **increased penetration of tags and contactless technology** in **emerging use cases**.



82% of respondents have two or more payment cards stored in their contactless mobile payment wallets.



Over **75%** of respondents use their contactless payment card/mobile payment wallet multiple times per week or more.



88% of respondents would rate their experience as positive.

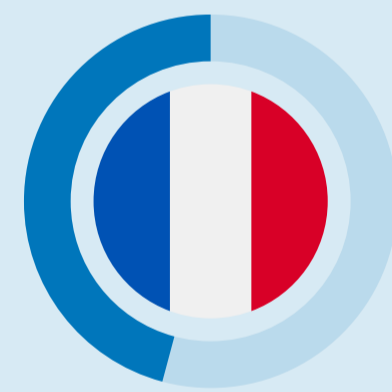
96% have used contactless for something other than contactless mobile payment.



UK 47%



China 46%

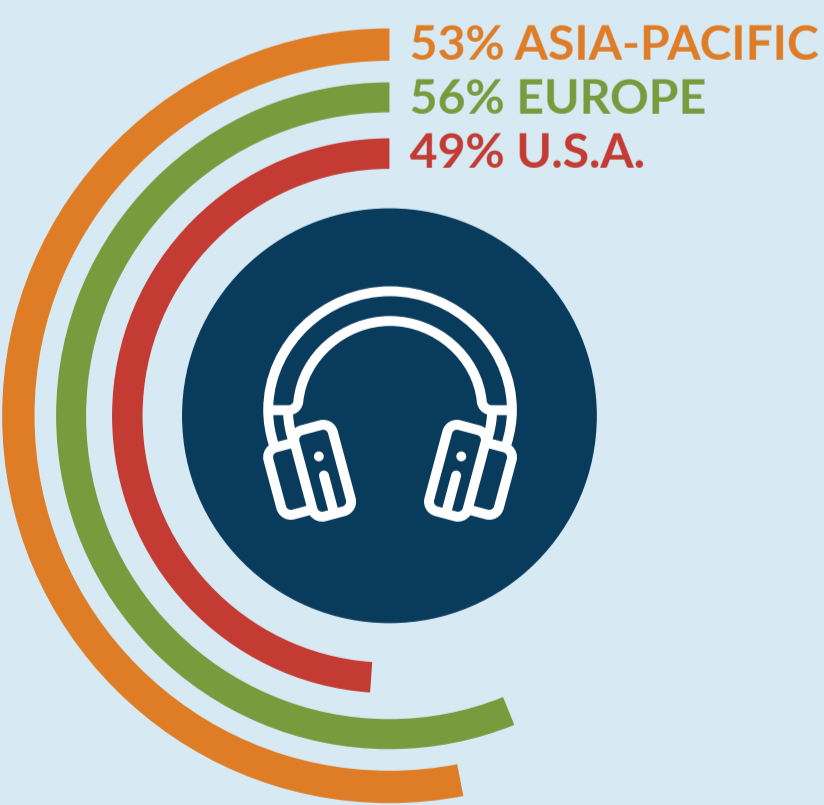


France 46%

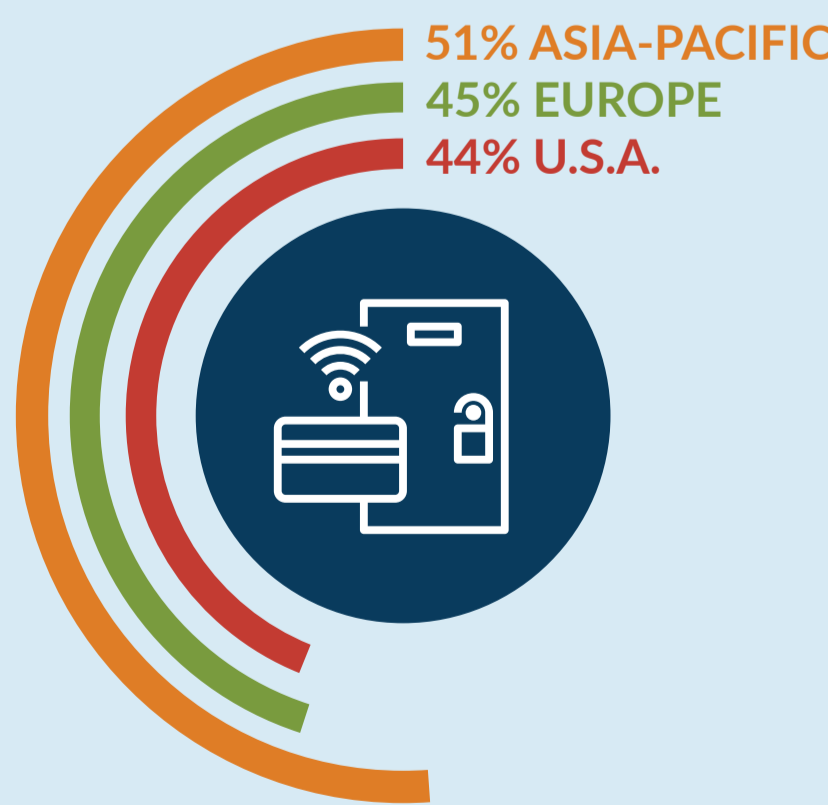
The UK (47%), China (46%) and France (46%) lead the way in daily or nearly everyday use of contactless payment card/mobile payment wallet.

Using NFC contactless/mobile wallet for something other than payment

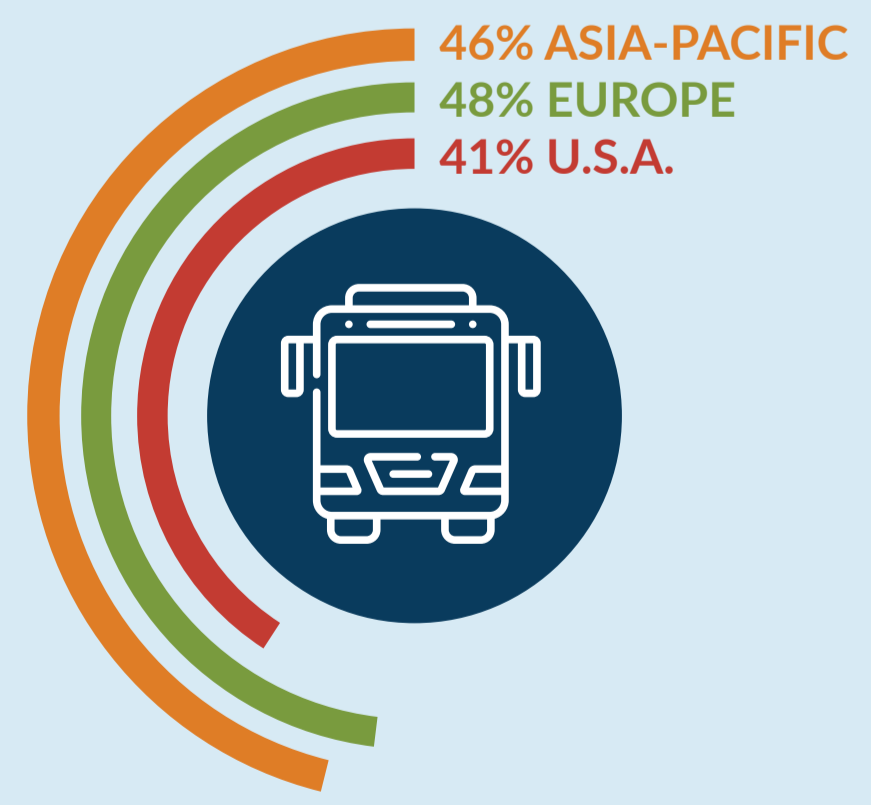
Consumer Products



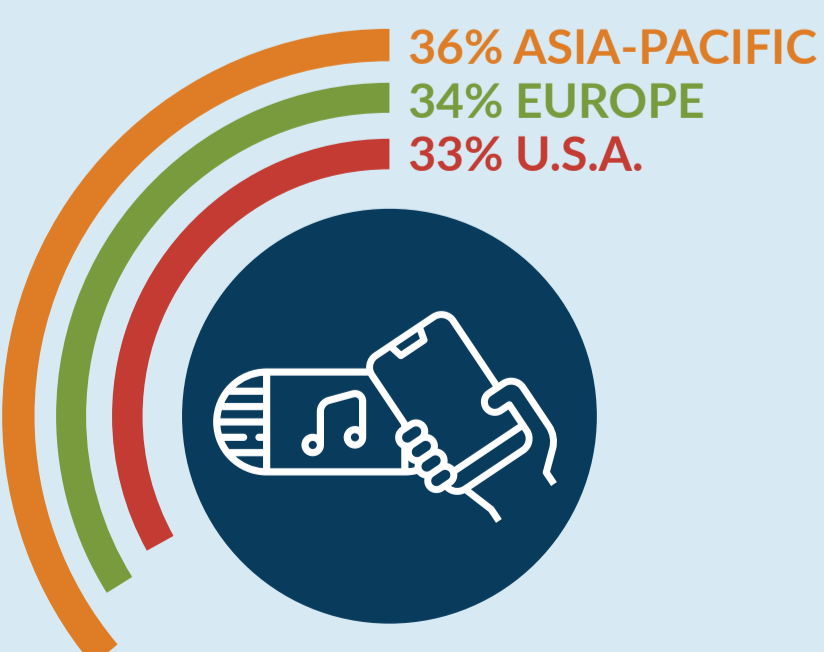
Access Control



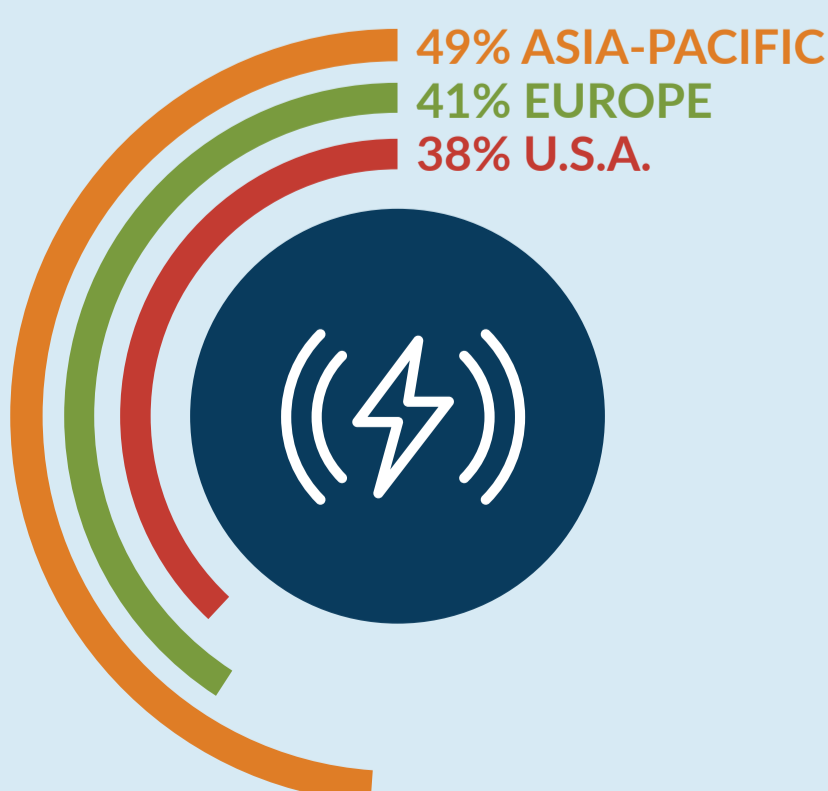
Public Transport



Tap-to-connect



Wireless Charging



Keyless Car Entry

