The Market Requirements Document describes business processes and use cases that demonstrate how Transport Service Providers and Mobility Platform Operators may act as providers of trustworthy identities.

This includes:

1. The generation of identities and identifiers for customers, customer media and applications which are specifically designed for PT and MaaS-purposes,

2. The consolidation of existing customer identities in order to achieve a defined level of trust,

3. The enhancement of existing sets of customer ID attributes according to the needs of certain modes of transportation (e.g. validity of the customer's driver license for car rental or car sharing),

4. The maintenance and management of identities and related attributes,

5. The provisioning of identities and ID attributes for use by partners of the mobility platform and other transport service providers.

Figure 1 provides an example for a customer identity IDc which is specifically designed for the mobility market.

Not only the Customer but also the customer media can be characterized by an identity and its particular attributes. The identity IDx are typically generated and maintained by the transport organization. The attributes include at least on identifier and typically also credentials that support authentication and identification of the customer media.

The Customer shall be able to manage his IDc and connect or disconnect his customer media to or from his IDc via his online account. If disconnected, an anonymous use of the customer media is supported.